

OPERATIONS: LOSS PREVENTION

PROTECTING YOUR BUSINESS

How businesses prevent loss:

5% have none of these

79%

use common sense rules & practices

55%

have insurance to protect from major crime

35%

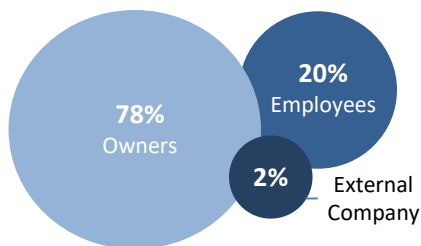
have strict policies & procedures



29%

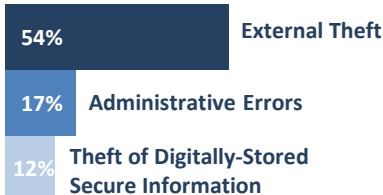
are **very satisfied** With their business' current approach to loss prevention

Responsibility for loss prevention:



54%

External theft is the most concerning form of loss for businesses.



87%

feel **confident** to implement new controls & protect their business



TOOLS & TECHNIQUES



92%

use at least one of the following tools to protect their business:



80%

provide at least some training to employees.



96%

conduct reviews of loss prevention strategies, tools & techniques.



3/4

implemented **changes** based on reviews



88%

feel **confident** employees are following loss prevention procedures

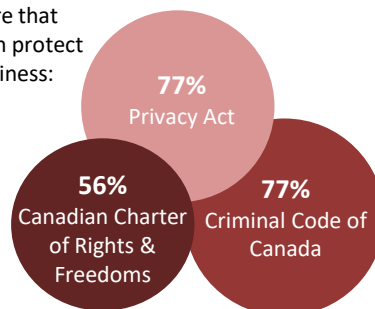
SOURCES OF INFORMATION & RESOURCES

77%

look for retail-specific information on loss prevention & best practices.

- 50% use web searches
- 25% local BIA
- 24% local Police
- 17% security consultant

Are aware that these can protect their business:



Want to know more about...

